



## Pet Care Agreement

### Owner Agreement

This is an agreement between Dogs All Day and the Pet Owner.

Name of Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Address of Owner: \_\_\_\_\_

Name of Dog(s): \_\_\_\_\_

1. By signing this Agreement and leaving your Pet with Dogs All Day, Owner certifies to the accuracy of all information provided to Dogs All Day in writing or orally about the Pet. Dogs All Day reserves the right to deny admittance to the Pet or any pet for any reason at any time.
2. Owner specifically represents to Dogs All Day that, to Owner's knowledge, the Pet has not been exposed to any contagious diseases within a 30 day period prior to check-in. Owner represents that each time the Pet is brought to Dogs All Day, Owner is re-certifying that the Pet is in good health and has not had any communicable illnesses of any kind for 30 days prior to check-in. In addition, Owner agrees that if any fleas or ticks are discovered on the Pet during check-in or at any time during the Pet's stay, Dogs All Day might not admit the dog or will put it in isolation until the Owner picks it up or agrees to pay for a flea bath. Owner agrees that the Pet is up to date on all required vaccinations. **Required immunizations are Distemper, Rabies, Bordetella.**
3. While Dogs All Day makes every effort to ensure the pets staying with us are healthy by requiring their owners to affirmatively represent that all vaccines for their pet are current, Owner acknowledges and is aware that the employees of Dogs All Day are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses. In addition, Owner acknowledges and is aware that vaccines do not protect against all communicable illnesses that may affect a pet. **OWNER ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR PET BY ALLOWING THEIR PET TO STAY AT DOGS ALL DAY.**
4. Dogs All Day agrees to exercise reasonable care for the pet during its stay and, if applicable, during transport. If pet is transported to or from Dogs All Day by Dogs All Day staff, owner holds Dogs All Day harmless in the event of injury or accident during transportation. It is expressly agreed by owner that Dogs All Day's liability shall in no event exceed the lesser of the current chattel value of a pet of the same breed or the sum of \$250 per animal..
5. **OWNER AGREES TO BE SOLELY RESPONSIBLE FOR ANY AND ALL ACTS OR BEHAVIOR OF THE PET WHILE IN THE CARE OF DOGS ALL DAY, TO INCLUDE PAYMENT OF COSTS FOR INJURY TO STAFF OR OTHER ANIMALS OR DAMAGE TO THE FACILITY CAUSED BY THE PET.**
6. Owner understands that Dogs All Day utilizes playgroups where dogs interact and co-mingle. Owner agrees that the Pet may be removed from a playgroup at Dogs All Day's discretion and not permitted to interact further with other dogs during current or any subsequent stays. Owner further understands that when dogs play in groups that nicks and scratches and minor bites may occur. Staff may or may not notify Owner immediately if the Pet sustains minor injuries. But if the Pet is seriously injured, Dogs All Day staff will attempt to notify Owner immediately (see item 9).
7. Payment is due at check-out for daycare and boarding. Owner further agrees that the Pet will not leave the facility until all charges due are paid. Checkout time for boarding is 1pm. Owner agrees to pay an additional half day of daycare for pickup beyond this time. Final pickup for daycare or boarding is by 7pm Mon-Fri and 6pm on Sat and Sun. Owner agrees that there may be a fee applied for late pickup and/or the dog will be boarded overnight at the owner's expense. The Owner hereby agrees that if a dog has not been picked up within ten (10) days of the scheduled pickup time, and the Owner has not been in contact with Dogs All Day anytime during those ten days, ownership of the Pet transfers to Dogs All Day.
8. Owner agrees that if he/she fails to keep a reservation or fails to cancel that reservation in a timely manner, that he/she may be charged a cancellation fee equivalent to 20% of the entire scheduled stay.
9. In an emergency, Dogs all Day will attempt to contact the Owner, the Pet's personal veterinarian, as well as the emergency contact provided by the Owner; however, such an emergency might not provide the time to do so prior to the administration of care. Owner authorizes Dogs All Day to obtain immediate medical attention for Pet from any qualified veterinarian and to transport Pet to and from that veterinarian when Dogs All Day deems such medical care is important to Pet's health. Owner grants Dogs All Day or its employees or agent's full power of decision making involving the medical treatment of Pet and agrees to pay for all costs. This applies to any claims for injuries or damages related to such medical care or transport. In the event of a Pet's death the Owner and Owner's emergency contact will be notified immediately.



10. This agreement contains the entire agreement between the parties.
11. Any controversy or claim arising out of or relating to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association. The arbitrator(s) shall apply North Carolina law to the merits of any dispute or claim, without reference to conflicts of law rules. THE PARTIES UNDERSTAND THIS CLAUSE WHICH DISCUSSES ARBITRATION. THE PARTIES UNDERSTAND THAT BY SIGNING THIS AGREEMENT THAT THEY WILL SUBMIT ANY CLAIMS TO BINDING ARBITRATION, AND THAT THIS ARBITRATION CLAUSE CONSTITUTES A WAIVER OF THE PARTY'S RIGHT TO A JURY TRIAL AND RELATES TO THE RESOLUTION OF ALL DISPUTES RELATING TO ALL ASPECTS OF THE RELATIONSHIP BETWEEN THE PARTIES.

**Signature:**

Owner Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_

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**For your safety and peace of mind, only approved people will be permitted to pick up your pet. If anyone other than you picks up your pet, we require that they be listed below. You can edit this list at any time by contacting the front desk.**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_